



MADDUR TMC

Public Grievance & Redressal Form



www.egovernments.org

www.maddurtown.gov.in

Receipt Number :

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Complaining Person's Details - Print (bold letters) or type

1 First/Given Name	2 Middle Name/Initials	3 Last/Surname
4 Street Address		5 Pin code
6 Telephone Number	7 Mobile Phone Number	8 Email Address

Complaint Details

9 Complaint Ward - Circle a ward where your complaint is located (Example: 23 - Ward Number 23)

No	Ward Name	No	Ward Name	No	Ward Name	No	Ward Name	No	Ward Name
1	Ward 1	2	Ward 2	3	Ward 3	4	Ward 4	5	Ward 5
6	Ward 6	7	Ward 7	8	Ward 8	9	Ward 9	10	Ward 10
11	Ward 11	12	Ward 12	13	Ward 13	14	Ward 14	15	Ward 15
16	Ward 16	17	Ward 17	18	Ward 18	19	Ward 19	20	Ward 20
21	Ward 21	22	Ward 22	23	Ward 23				

10 Complaint Title:

11 Complaint Location:

12 Details of Complaint: (maximum 200 words)

13 Complaint Type – Circle one of the complaints below (Example - EN7- Pot holes fill up)

Engineering Section	Health	General Administration	Revenue
EN1-Unauthorized / illegal construction EN2-Violation of Building Bye-Laws EN3-Encroachment of private property EN4-Building license/plan sanction EN5-Road Repairs EN6-Asphalting of Roads EN7-Pot holes fill up EN8-Const/Repair of storm water drains EN9-De-silting of storm water drains EN10-Covering of Storm water drains above 4 ft. width EN11-Parking Issue EN12-Roadside parking EN13-Parking lot development EN14-Multi-level parking EN15-Illegal Parking EN16-Street Light Installation EN17-Change type of installation EN18-Street Light not working EN19- Booking of Park/ Community Hall EN20-Water pipes leaking EN21-Water Supply not come EN22-Illegal water connection EN23-Poor Quality of water supply EN24-Water supply by tanker not adequate/not being done properly EN25-UGD leaking/choked EN26-No connections for UGD EN27-Irregular timings of water supply EN28-Illegal connections for UGD EN29-Illegal draining of sewage to public drains, open sites etc EN30-Soakpit filled up/not cleaned EN31-Poor quality of work EN32-Slow pace of work	HL1-Removal of garbage HL2-Cleaning of Roads HL3-Cleaning of vacant sites HL4-Water logging HL5-Sanitary land fill sites HL6-De-silting of road side drains HL7-Cleaning of storm water drains HL8-Removal of Construction debris and other debris HL9-Burning of Garbage HL10-Absenteesim of Sweepers HL11-Absenteesim of door to door garbage collector HL12-Non Cleaning of dustbins HL13-Nuisance by Garbage Tractors or Trucks HL14-Complaint against garbage/sweeping contractor HL15-Unauthorized restaurants HL16-Public Health/Dengue/Malaria/Gastro-enteritis HL17-Hospital related matters HL18-BioMedical Waste HL19-Issue of birth & death certificate HL20-Hearse works/Crematorium HL21-Cremation grounds HL22-Burial grounds HL23-Renewal of Factory licences HL24-Renewal of ad-hoc trade licences HL25-Mobile toilets HL26-Maintenance of Toilets	GA1-Implementing orders of Court GA2-Library GA3-Old Age Home GA4-Problem of RWAs GA5-Gymnasiums, sports complexes, swimming pool GA6-Pending cases GA7-Position of cases GA8-Action on case GA9-Embezzlement of Municipal Money GA10-Irregularities in purchase of stores/material GA11-Execution of work with substandard material GA12-Demand of Illegal gratification GA13-Bogus appointment of persons in ULB GA14-Allowing illegal activities by ULB Staff GA15-Revenue loss by ULB Staff GA16-Bogus passing of bills GA17-Allowing certain activities by ULB Staff without municipal licence GA18-Non execution of various works GA19-Loss of municipal record GA20-Illegal allotment of municipal properties GA21-SubStandard Work/Supply	RV1-Municipal Receipts including tax RV2-Mutation for Tax Purpose - Form III RV3-Vacancy Status RV4-Use Factor RV5-Rate of Tax RV6-Category RV7-Covered Area RV8-Market Value, Construction cost, Area of Building RV9-Tax Paid Form III not received RV10-Applied for Khata(MAR19) upto 2001-02. Not Got RV11-Advertising RV12-Sub-way advertising RV13-Over-bridge advertising RV14-Penalty and Removal of Unauthorised Advt. Boards
			Veterinary Services
			VT1-Stray cattle VT2-Stray dogs VT3-Sale of meat and meat products VT4-Illegal slaughtering VT5-Monkey/Dog menace VT6-Slaughter House
			Horticulture
			SN1-Development of parks SN2-Enroachment in parks SN3-Adopt park under MOU SN4-Water pumps in parks SN5-Nursery and parks SN6-Funds for parks SN7-RWAs & Parks
			Info Technology
			IT1-Working of PGR Module IT2- Working of PGR Centre IT3-Suggestions for e-governance OTH-other complaint
	Education Section	Community Affairs Dept	
	ED1-Primary school education ED2-Transfer of Teachers ED3-Mid-day Meal Issue ED4-School Buildings ED5-Recognized schools ED6-Aided/Un-aided schools ED7-School text books ED8-School Uniforms	CS1-Slums CS2-Community Services CS3- Complaint/Input on SJSRY/ Urban Stree Shakti	
		Town Planning	
		TP1-Master Plan issue - including Zonal Regulation. TP2-Heritage zones TP3-Heritage building TP4-Heritage society TP5-Lay Out Plans TP6-Unauthorized colonies TP7-Sale of standard plans TP8-Unauthorized sale/construction in CA sites, parks etc	

If your complaint does not fall under one of the above Complaint types please specify

14 Other Complaint